[**https://hccss-wp-qa-site.azurewebsites.net/wp-admin/post.php?post=2961&action=edit**](https://hccss-wp-qa-site.azurewebsites.net/wp-admin/post.php?post=2961&action=edit)

**Procurement**

**Reference Info and Updates** [**http://healthcareathome.ca/serviceproviders/en/Procurement/Reference-Info-and-Updates**](http://healthcareathome.ca/serviceproviders/en/Procurement/Reference-Info-and-Updates)

* [Guidelines for Service Provider Sale of Business​ (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/GUIDELINES-FOR-SERVICE-PROVIDER-SALE-OF-BUSINESS-Updated-November-2017-FINAL.pdf) November 2017, not branded, references LHIN
* [​Service Providers Sale of Business Process (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/Service-Providers-Sale-of-Business-Process.pdf)​ no date, HSSO
* [Contracted Service Provider Accreditation Requirements](http://healthcareathome.ca/serviceproviders/en/Documents/Memo-Regarding-Accreditation-Bodies-Nov-2012.pdf)(PDF) November 2012, CCAC

**Resources to support service provider quality improvement plan​ reports:**

* [Home and Community Care Support Services and Service Provider QIPs​](http://healthcareathome.ca/serviceproviders/en/Documents/SP-QIP-Pres-for-LHIN-and-SP-Stakeholders-April-2018-Final.pdf)​
* [Service Provider QIP 2018 Questions and Answers​](http://healthcareathome.ca/serviceproviders/en/Documents/SP-QIP-Q-and-A-Document-April-2018-Final.pdf)​

**Resources to support contract performance management: ​​**

* [Contract Performance Framework (CPF)](http://healthcareathome.ca/serviceproviders/en/Documents/2016-Contract-Performance-Framework-Final.pdf)​ March 2016 CCAC
* [CPF Appendix A Contract Management Guidelines](http://healthcareathome.ca/serviceproviders/en/Documents/Contract-Managment-Guidelines-Update-May-2017.pdf)​ May 2017 LHIN
* [CPF Appendix B Relations Framework](http://healthcareathome.ca/serviceproviders/en/Documents/2013%2011%2001%20Appendix%20B.PDF) 2009 CCAC
* [CPF Appendix C Contract Performance Indicators](http://healthcareathome.ca/serviceproviders/en/Documents/2018-Appendix-C-2.pdf)​ 2018 not branded
* [CPF Appendix D​ Applicability Matrix](http://healthcareathome.ca/serviceproviders/en/Documents/2016%20Appendix%20D%20v4.pdf) no date, not branded
* [CPF Appendix E Meeting Agenda Template](http://healthcareathome.ca/serviceproviders/en/Documents/2013%2011%2001%20Appendix%20E.PDF) no date, not branded, references CCAC
* [CPF Appendix F Performance Management Process Map](http://healthcareathome.ca/serviceproviders/en/Documents/2013%2011%2001%20Appendix%20F.PDF) no date, CCAC
* [CPF Appendix G QIN Template and Guidelines](http://healthcareathome.ca/serviceproviders/en/Documents/2013%2011%2001%20Appendix%20G.PDF) no date, CCAC
* ​[CPF Appendix H Performance Management Meeting Letter Template](http://healthcareathome.ca/serviceproviders/en/Documents/2013%2011%2001%20Appendix%20H.PDF) 2013, not branded, references CCAC
* ​[OACCAC CCEE Survey - 01142013](http://healthcareathome.ca/serviceproviders/en/Documents/OACCAC_CCEE_Survey_01142013.pdf)​ dead page link
* [Contr​act Performance Framework Tracked Changes (2014-2016)](http://healthcareathome.ca/serviceproviders/en/Documents/Contract%20Performance%20Framework%20Tracked%20Changes%202014%20to%202016.pdf) ​ dead page link
* [Ministry of Health and Long-Term Care Local Health Integration Network ​Contract Management Guidelines](http://healthcareathome.ca/serviceproviders/en/Documents/Contract-Managment-Guidelines-Update-May-2017.pdf) May 2017 LHIN (MOHLTC branded)

**Contract Templates - Client Services**

Current service providers are required to comply with our current terms, conditions and schedules, which are updates as needed, in consultation with service provider stakeholders.

* [Form of Agreement](http://healthcareathome.ca/serviceproviders/en/Documents/Form%20of%20Agreement%20-%20Standard%20%28Consolidated%20Services%20Version%29.docx)​
* [General Conditions](http://healthcareathome.ca/serviceproviders/en/Documents/General%20Conditions%20of%20the%20Agreement%20%28Consolidated%20Services%20Version%29.docx)
* [Schedule 1 - Special Conditions](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%201%20-%20Special%20Conditions%20of%20the%20Agreement%20%28Consolidated%20Services%29.doc)
* [Schedule 2 - Pricing and Compensation](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%202%20-%20Pricing%20and%20Compensation%20Schedule%20%28Consolidated%20Services%29.docx)
* [Attachment to Schedule 2](http://healthcareathome.ca/serviceproviders/en/Documents/Attachment%201%20to%20Schedule%202%20%28Consolidated%20Services%20Version%29.docx)
* [Schedule 3 – Consolidated Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203A%20-%20Consolidated%20Services%20Schedule%20%28Consolidated%20Services%29.docx)
* [Schedule 3 - Nursing Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Nursing%20Services%20Schedule%20%28Consolidated%20Services%20Version%29.docx)
* [Schedule 3 - Nursing Clinic Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Service_Schedule_for_Clinic_Nursing%20%28Consolidated_Services%29.docx)
* [Schedule 3 - Personal Support and Homemaking Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20PS%20and%20Homemaking%20Services%20Schedule%20%28Consolidated%20Services%29.docx)
* [Schedule 3 - Physiotherapy Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Physioherapy%20Services%20Schedule%20%28Consolidated%20Services%20Version%29.docx)
* [Schedule 3 - Respiratory Therapy Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Respiratory%20Therapy%20Services%20Schedule%20%28Consolidated%20Services%29.docx)
* [Schedule 3 - Occupational Therapy Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Occupational%20Therapy%20Services%20Schedule%20%28Consolidated%20Services%29.docx)
* [Schedule 3 - Speech-Language Pathology Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20SPL%20Services%20Schedule%20%28Consolidated%20Services%29.docx)
* [Schedule 3 - Dietetic Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Dietetic%20Services%20Schedule%20%28Consolidated%20Services%20Version%29.docx)
* [Schedule 3 - Social Work Services](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%203%20-%20Social_Work_Services_Schedule_%28Consolidated_Services_Version%29.docx)
* [Schedule 4 - Performance Standards​](http://healthcareathome.ca/serviceproviders/en/Documents/Schedule%204%20-%20Performance%20Standards%20Schedule%20%28Consolidated%20Services%29.docx)

**Amendments ​to Contract Templates:**

* [SPO Amending Agreement (April 2022)](http://www.healthcareathome.ca/serviceproviders/en/Documents/April%202022_SPO%20Amending%20Agreement_final.docx)  NEW

**Contract Templates – Supply and Equipment**

* [Form Agreement (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Form-of-Agreement-Equipment-and-Supplies-Template-RFP-Version.pdf)​
* [General Conditions (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/General%20Conditions%20-%20Equipment%20and%20Supplies%20Template.pdf)
* [Special Conditions (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Special-Conditions-Equipment-and-Supplies-Template-RFP-Version.pdf)
* [Pricing and Compensations Schedule (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Pricing-and-Compensation-Schedule-Equipment-and-Supplies.pdf)
* [Equipment and Equipment Related Supplies Services Schedule (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Equipment-and-Equipment-Related-Supplies-Services-Schedule.pdf)
* [Infusion Equipment and Infusion Supplies Services Schedule (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Infusion-Equipment-and-Infusion-Supplies-Services-Schedule.pdf)
* [Medical Supplies Services Schedule (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Medical-Supplies-Services-Schedule.pdf)
* [Performance Standards Schedule (PDF)](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN/Performance%20Standards%20Schedule%20-%20Equipment%20and%20Supplies%20Template.pdf)

### Registry of Qualified Service Providers

# Home Care Service Provider Prequalification: Visit Ontario Health for information about [Prequalification of home care service providers](https://www.ontariohealth.ca/our-work/provider-resources/prequalification-home-care-service-providers) and the current list of prequalified service providers.

<https://www.ontariohealth.ca/our-work/provider-resources/prequalification-home-care-service-providers>

**Service Provider Listings**

FOR CONTENT PAGE – spreadsheet to go with below text already published on partners page:

Services that are provided in the home are delivered by health providers who have successfully completed a rigorous quality review and are under contract to provide services to patients on behalf of Local Health Integration Networks (LHINs). In-home services include:

* Nursing
* Personal support (help with bathing, dressing, etc.)
* Physiotherapy
* Occupational therapy
* Speech-language therapy
* Social work
* Nutritional counselling
* Medical supplies and equipment

Service provider organizations that have contracts, and are engaged to deliver services, are listed by each geography. Organizations that deliver small volumes of services, or who are engaged infrequently, are not listed.

[Service Provider Organization Lists (Excel File)​](http://healthcareathome.ca/serviceproviders/en/Documents/LHIN-Service-Provider-Listing-Consolidated-Updated-2020March30.xls)

**Health Partner Gateway (current contend outdated/CCAC)**

[**http://healthcareathome.ca/serviceproviders/en/Health-Partner-Gateway**](http://healthcareathome.ca/serviceproviders/en/Health-Partner-Gateway)

Looking for information on the Health Partner Gateway including reference guides? Please email your request to hccssinfo@hccontario.ca

**Outcome-Based Pathways (current contend outdated/CCAC)** [**http://healthcareathome.ca/serviceproviders/en/Quality-and-Value-in-Home-Care**](http://healthcareathome.ca/serviceproviders/en/Quality-and-Value-in-Home-Care)

**Looking for information on outcome-based wound care or orthopedic pathways?** Please email your request to hccssinfo@hccontario.ca