

Primary Care Key Information Fact Sheet

For Primary Care Physicians in Toronto

What can we offer your patients?

If you have a patient with an acute or chronic care need that is not met with current treatment and supports, Ontario Health atHome can help by coordinating your patient's care in the home and the community.

When you refer a patient to Ontario Health atHome, the Care Coordinator completes a comprehensive health assessment; acts as a system navigator; links the patient to the appropriate health system and community resources; assesses for caregiver burden; assess and determine eligibility for long-term and respite care; and complete applications where appropriate.

In addition to coordinating care, patients are assessed for the need to receive community professional services by:

- Nurses: wound care, IV and injectable medication administration, chronic disease management and teaching
- Nurse Practitioners: bridge health care between home-bound patient and office-based primary care
- Pharmacists: medication review and reconciliation, medication counselling
- Occupational Therapists: physical environment and cognitive assessments, assistive devices and home safety, mental health, energy conservation strategies
- Physiotherapists: balance and strength training, exercise regimen
- Dietitians: for nutritional counselling
- Speech Language Pathologists: swallowing and speech assessments and therapy

How to make a patient referral:

- By Phone at 416-506-9888
- Complete a Medical Referral Form available from the document library at ontariohealthathome.ca
- Fax completed forms to 416-506-0374

Note these OHIP Billing Codes:

- K070 for completing an Ontario Health atHome Referral
- K071 and K072 for Acute and Chronic Home Care Supervision (for personally providing medical advice, direction or information to Ontario Health atHome or delegated health care staff)
- K124 is payable for a case conference regarding a long-term care resident or Ontario Health atHome patient. Note that K124 requires participation by the physician most responsible for the care of the patient and at least two other participants, which could include physicians, regulated social workers, employees of Ontario Health atHome and/or regulated health professionals

Contact Information

If you have any questions regarding this service, please contact: **310-2222** • ontariohealthathome.ca