

Annual Status Report 2023

Accessibility for Ontarians with Disabilities Act

Home and Community Care Support Services Champlain provides an Annual Status Report as part of our [Multi-Year Accessibility Plan](#). The Annual Status Report provides an update on the progress towards the Plan's goals and milestones.

Here is a summary of key accomplishments in 2023:

- 1) *Completed annual review of Accessibility for Ontarians with Disabilities Act, 2005 (AODA) policies and procedures*
- 2) *Continued to incorporate accessibility requirements into the procurement of all goods and services as well as accessibility design criteria when leasing facilities*
- 3) *All new hires completed mandatory AODA education using the learning management system*
- 4) *Home and Community Care Support Services provincially ensured websites are compliant with WCAG 2.0 Level A and AA*
- 5) *Provided accessible communication formats to those who requested them*
- 6) *All job postings, interview invitations and confirmations include statements that accommodations are available upon request, and*
- 7) *Emergency response plans were provided for employees who need one.*